



COUNCIL FOR VOLUNTARY SERVICE

Rochdale



Annual Report

2008-2009

"Working together to develop a diverse, strong and effective third sector in the Borough of Rochdale"



Working together to develop a diverse, strong and effective third sector in the Borough of Rochdale

CVS Rochdale



Registered Charity No: 700561

Company Registration No: 22880025

Registered Office

Partnership House

Sparrow Hill

Rochdale

OL16 1QT

Tel: 01706 631291

E-mail: info@cvsr.org.uk

Website: WWW.cvsr.org.uk

Contents

CVS Rochdale's Mission, Aims & Objectives	4
Chairs Review of The Year	5
Chief Officers Report	6
Members News	7
Aims	9
Community Links	11
Volunteers Centre	13
Vinvolved and Vteam	18
Headline Activities	23

CVS Rochdale's Vision, Values & Aims

Vision

CVS Rochdale's vision is of a diverse, thriving independent voluntary, community and faith sector with the capacity to influence and shape local activities which tackle deprivation and exclusion with the Borough of Rochdale.

Statement of Values

CVS Rochdale exists to promote and support the work of voluntary, community and faith sector organisations within the Borough of Rochdale. We celebrate our society as diverse and believe:-

- In working towards a just and participatory society.
- That all people have equal rights to work/volunteer towards social justice and to participate in local decision making and action.
- That priority should be given to working with communities and groups whose full participation in society is limited by economic disadvantage or institutional discrimination.
- That the role of CVS Rochdale is to affirm and enable all people to play an active part in their community, both individually and collectively.

Mission

To work with voluntary, community and faith sector organisations to enhance the quality of life for people within the Borough of Rochdale by promoting, supporting and developing voluntary and community sector activity.

CVS Rochdale aims to:

- Increase the capacity of voluntary, community and faith sector organisations within the Borough of Rochdale to deliver their services more effectively.
- Develop and maintain links with a wide range of voluntary, community and faith sector organisations and promote cross sector relationships with public agencies.
- Enable voluntary, community and faith sector organisations to present its views to Rochdale Metropolitan Borough Council and other public agencies within the borough.
- Act as a key support, resource and information point for local voluntary, community and faith sector organisations.
- Act as a local infrastructure and development agency supporting voluntary, community and faith sector organisations to identify local needs, develop local action and work strategically to benefit the sector as a whole.
- Develop volunteering within the Borough of Rochdale.

Chairs Review of the Year



Sheila Acton Chairperson

It's that time again when both myself and the Board of Directors are reflecting back on the last year activities and financial position, as well as planning for the coming year.

The financial year 2008/09 saw many changes for the organisation, not least the move from Drake Street to Partnership House in May 2008. This was a very exciting and challenging time for the organisation, not least physically moving the equipment etc.

The Board of Directors and staff and volunteers have worked hard throughout the year to ensure that the organisation is fit for purpose and ready to take up the challenge of competitive tendering for the infra-structure work for the Voluntary and Community Sector across the borough.

The Board of Directors, who bring a wide spectrum of skills and experience to the organisation, as well as their time have worked tirelessly to ensure that decisions have been made on sound information and have been both appropriate and feasible. During the year the Board have had a number of difficult decisions to make, given the declining financial reserves and the current economic climate. Also in March 2009 most of the organisations previous funding streams were coming to an end, making long term planning difficult.

During the year we have worked with many organisations, both voluntary and community organisations as well as statutory providers, including local councillors to improve access to services and gain invaluable support for the sector.

2009/10 poses a new set of challenges and opportunities for CVS and we rise to this challenge as we move forward.

On behalf of the board my thanks go to all the staff for keeping positive and focussed during what has been an uncertain time. Also thanks for the time and effort they put into moving the **organisation to Partnership House from what had been its home since the 1970's.**

Chief Officers Report



Kathy Shaw CEO

Looking back over 2008/09 I realise just how much we (meaning CVS and the sector as a whole) **achieved in the year. There's been so many opportunities and successes as well as some interesting challenges.** I am generally a positive person, but I also feel that it is important to reflect on challenges, as well as the successes.

As an infra-structure organisation we deliver numerous time limited projects, many of which I thoroughly enjoyed helping CVS develop and carry forward. One of the most memorable of these **projects has been the completion of the Partnership of Older Peoples Project (POPP's) Pilot. I have** learnt so much about the partnership organisations and the issues facing older people, and I have thoroughly enjoyed leading the POPPs multi-agency/multi skilled team. I would like to say thank you to all team and all the many volunteers and partners who worked so hard to make it a success and to ensure that it continues into the future.

Another memorable challenge for CVS early in the year was the move from Drake Street to Partnership House. It was a mammoth undertaking and a big commitment taking on such a magnificent building. Thank you to everyone who made the move possible. We now have a fantastic resource for both the organisation and the sector and its partners, and hope to develop it further over the coming years.

The Vinolved work, encouraging young people to volunteer has been one of the challenges for the organisation in 2008/09. This has been a new area of work for CVS in working directly with young people, and working more closely with RMBC Youth Service and Link4Life to develop the work. This is now an established project and is enabling more young people to gain confidence and skills.

For myself personally the year has held many challenges, not least making sure that the organisation was ready to enter into the competitive tender arena, while ensuring that we continued to deliver our core services to a high standard. On this note I would like to thank everyone who gave both myself and CVS their support during that time. The most difficult thing, as with many groups within our sector is the uncertainty of funding balanced with the need to long term plan. I for one had a few sleepless nights at that time!

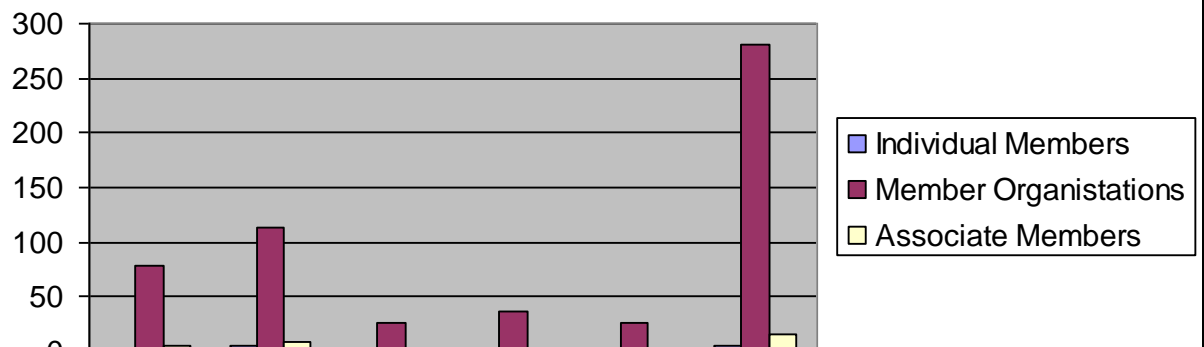
The key issues for the sector during the year have been linked to funding/commissioning, strategy and **planning and sector involvement in decision making. It hasn't been an easy year on this front, but as the** main infra-structure organisation for the sector we have done our best to respond to the needs of our members. A number of groups have struggled to access funding and have had to consider priorities and scale down services, which is always a difficult thing to do.

CVS is now ready to move forward and to achieve more in the coming year.

CVS Membership

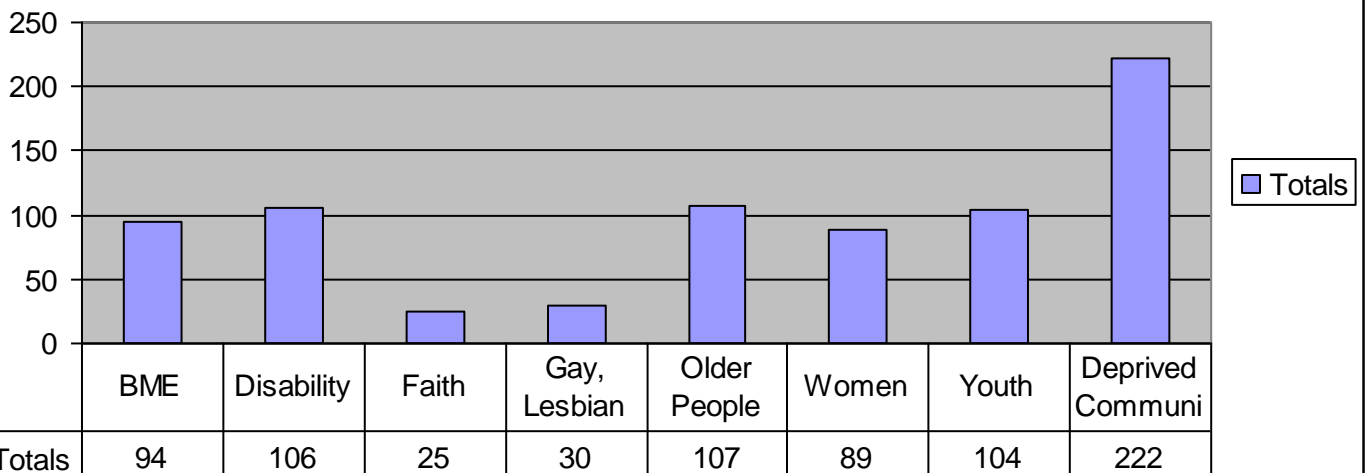
CVS works alongside and provides support to a wide variety of Voluntary, Community and Faith sector organisations, delivering a wide variety of services. The organisations range from small informal community groups, tenants and residents groups etc. as well as organisations that are affiliated or part of large national and regional organisations, delivering local services. Groups vary immensely in level of income and numbers of paid staff and volunteers managing them. CVS works with all VCS organisations whether they are members or not but we only collect statistical information of members.

CVS-R MEMBERSHIP



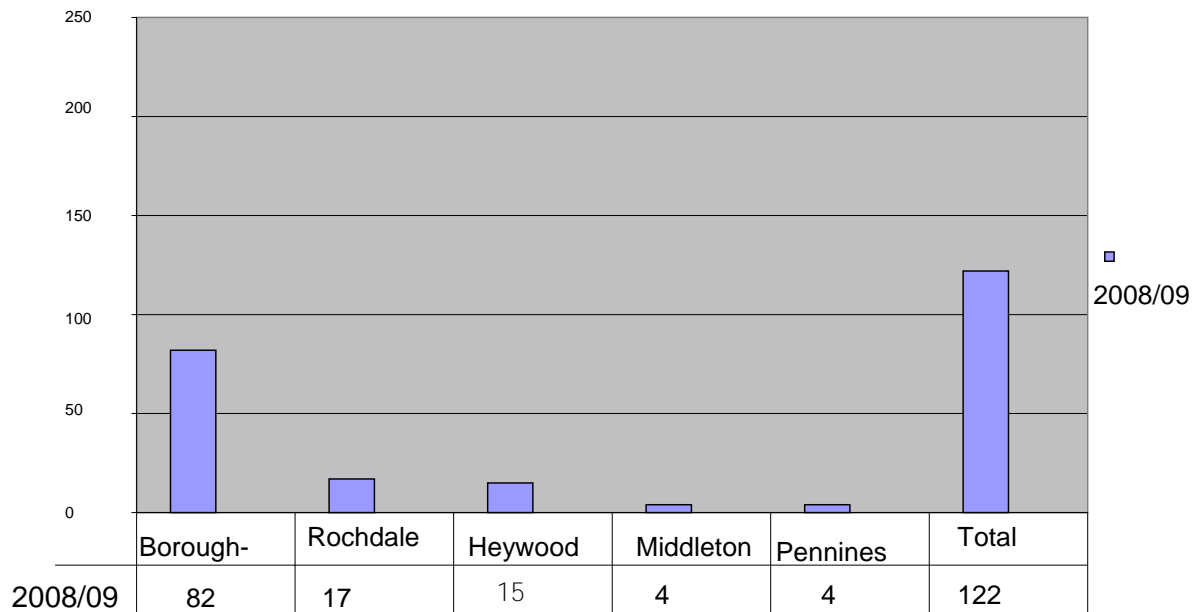
	Boroughwide	Rochdale Township	Heywood	Middleton	Pennines	Total
Individual Members	0	5	1	0	0	6
Member Organisations	78	113	27	36	27	281
Associate Members	5	8	1	1	0	15

Organisations broken down as per government excluded communities categories



	BME	Disability	Faith	Gay, Lesbian	Older People	Women	Youth	Deprived Communi
Totals	94	106	25	30	107	89	104	222

Access to Training



Projects delivered by CVS Rochdale currently:

- Community Links (Area Development)
- Volunteer Brokerage
- Health Volunteering
- Involved and VTeam

POPPs

Community Links

This department was formed in September 2006, following an Organisational re-structure. The purpose of this department is to increase the capacity of local voluntary, community and faith sector organisations through the provision of one to one support and advice services relating to all aspects of managing and developing a not for profit organisation. Within the department there are currently two projects, Area Development Programme and POPPS – **Township Older Person’s Partnerships**.

Area Development Programme

The purpose of the Area Development Programme is to increase the capacity of voluntary, community and faith sector organisations through the provision of one to one support and advice services **within the borough’s four townships**.

Aims

The programme aims to

- To enable voluntary, community and faith sector organisations to perform more effectively and deliver high quality services to their users
- To enable voluntary, community and faith sector organisations to diversify income sources and increase resources
- To increase the skills, knowledge and confidence of staff and volunteers within not for profit organisations
- To develop accessible support and advice services within the 4 township areas for voluntary, community and faith sector organisations

Achievements

Organisational Health check successfully piloted, and currently being implemented across all projects as a tool to assess the main strengths and weakness of groups.

Service Delivery Standards Developed for Advice & Information Services

Development of sample policies for groups

Developed fact sheets for use by groups which covering a number of topics relating to the management & development of not for profit organisations

We have provided start-up support to 14 new organisations

Business planning toolkit has been created

Funding Guide published

Organisational Health check successfully piloted, and currently being implemented across all projects as a tool to assess the main strengths and weakness of groups.

Service Delivery Standards Developed for Advice & Information Services

Development of sample policies for groups

Developed fact sheets for use by groups which covering a number of topics relating to the management & development of not for profit organisations

We have provided start-up support to 14 new organisations

Business planning toolkit has been created

Funding Guide published

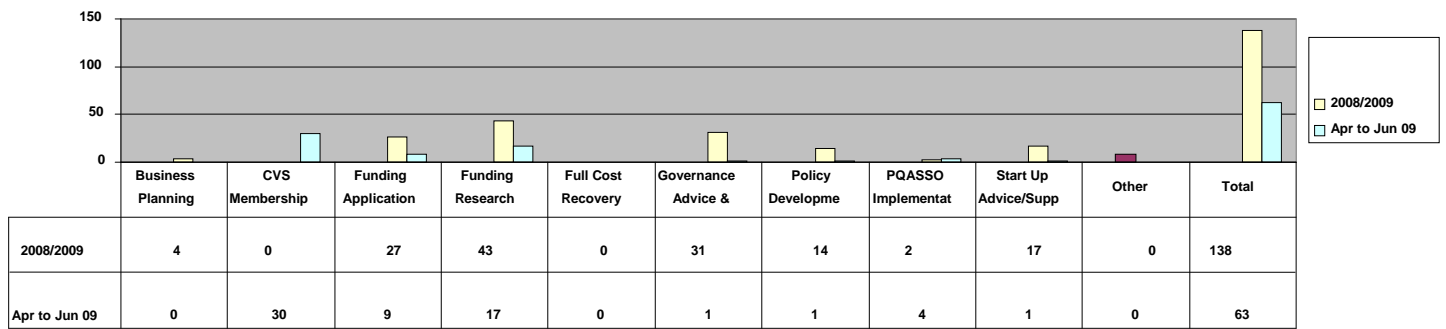
Provision of Township based one to one advice and information services around funding, setup of not for profit organisations, business planning, governance and legal structures, policies & procedures and other capacity building services

Support the development of small and emerging community groups

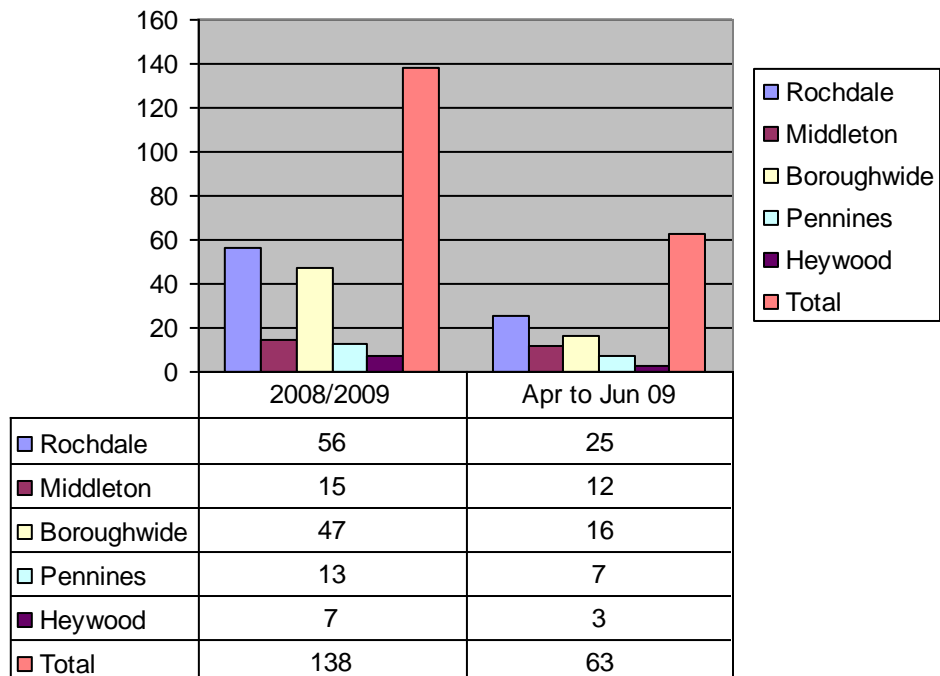
Promotion of the role and value of voluntary, community and faith sector organisations through partnerships and networks

Supporting the take up of quality assurance systems within the voluntary, community and faith sector

Community Links Service Delivery



Breakdown of Service Delivery by Township



Community Links

This was the final year of a three year project funded by the Big Lottery.

The Area Development Team's main role is to support Voluntary and Community Sector organisations to increase their capacity to deliver frontline services more effectively throughout the Borough of Rochdale. Over the last year the Team continued to deliver services which support this.

The main focus of the Area Development team is the one-to-one support it offers to groups within the voluntary and community sector. The team supported 164 groups in this manner over the last year as well as facilitating meetings, holding workshops and delivering training.

Meetings, workshops and training sessions were held around the Borough on various topics such as; how to set up voluntary and community groups, different types of constitutions, roles and responsibilities of management committees, changes in company and charity law, how to find funding and how to fill in application forms. Those attending found the workshops useful and feedback received showed that this support is so important to groups delivering front line services to the local community.

Network meetings that have been supported (through funding received from the Voluntary and Community Sector Partnership) include the Open Network and Middleton Community Forum. The Compact Steering Group continued to be facilitated on a regular basis.

By introducing 50 new members to CVS Rochdale and the services provided the team ensued that support to the voluntary and community sector within the Borough is increased.

Working with others

The team continued to facilitate the Local Funders Network; which is a quarterly meeting of officers supporting voluntary and community sector groups identify and apply for appropriate funding and those holding the purse strings on a local level in order to achieve a wider knowledge of funds available and a greater understanding of the groups applying.

Members of the team also sat on local funding panels such as the Borough of Rochdale Fund administered by the Community Foundation for Greater Manchester and the Neighbourhood Learning in Deprived Communities Funding administered by Hopwood Hall College.

PQASSO (Practical Quality Assurance System for Small Organisations)

The pilot project developed between CVS Rochdale and RMBC has continued to support the Voluntary and Community Sector with the implementation of PQASSO. An information event **highlighting the benefits of PQASSO was held in May 2008, followed by three 'Implementing PQASSO'**



training courses each lasting two days spread throughout the year. Mentors licensed through the Charities Evaluation Service (CES) but employed by either CVS Rochdale or RMBC delivering training to a total of 24 groups. This training is normally £265 per person but was delivered for free. 13 groups decided to implement the quality assurance system within their organisation and were issued with a free workpack (cost to buy from CES £98) and were allocated a mentor to support them through the implementation process.

Secondment of Staff

As Big Lottery Funding came to an end in January 2009 an opportunity arose for one of the teams development officers to be seconded to RADPAC (Rochdale and District Play Action Council) to coordinate a consultation project with children surrounding fixed play sites. This piece of work was commissioned by the local authority and was required to look at ;

Why particular groups of children do not use fixed play sites at present

What would they want to see on sites to encourage them to use them

What kind of activities do they enjoy then 'playing out/socialising'.

Policies and Procedures

We have also helped groups develop policies and procedures in relation to:

Child Protection

Code of Conduct

Vulnerable Adults

Complaints Procedures

Data Protection

HR (Human Resources- i.e. Employment policies for organisations that employ staff)

DLP (*Direct Law Personnel*)

CVSR contracted with DLP to deliver HR and Employment Law Advice to members of CVS Rochdale. The team also worked closely with DLP to provide advice and support on HR policies.

Plans for the future

Plans for the future include the growth of the team and re-naming of the team as Advice and Information Support Services. The increase in development officers will mean that the team is able to offer a greater variety of services in much more depth. The team will also deliver more regular training on all aspects of running an effective voluntary and community organisation. This, combined with the continuation of the fundamental services will give our membership and the wider voluntary and community sector more effective support which will not only strengthen organisations, but will also benefit the local communities they serve.

VOLUNTEER CENTRE

The Volunteer Centre continued to receive funding from the Voluntary and Community Sector Partnership throughout the year and worked in partnership with the newly established involved team – the team responsible for recruiting and placing volunteers between the ages of 16 and 25 years. Recruitment to the post to recruit Health Trainer and Health Tutor volunteers was completed in August.

Health Trainer Volunteers

The Health Trainer Volunteer Project was a 12 month project funded by NHS Heywood, Middleton and Rochdale. The aim of the project was to recruit volunteers to volunteer alongside the NHS **HMR's Health Trainers**.

Volunteers had to undertake 4 elements of core training before they could volunteer; extra relevant training was also available to those volunteers who wished to undertake it. Once trained volunteers attended public events with senior Health Trainers where they shadowed the Health Trainers as they were dealing with members of the public, volunteers were then observed by senior Health Trainers; once they were deemed competent this was signed off and volunteers could volunteer with any Health Trainer.

By the end of March 2009 19 volunteers had undertaken all 4 elements of core training, 17 of which had also undertaken the extra training available; this included:- City and Guilds 301 & 302 in Health Trainer Awards, Smoking Cessation, Nutrition levels 1 & 2, Fitness Testing, Dental Health Awareness, Stress Management and Sports Leadership.

Volunteers started attending events with Senior Health Trainers in January 2009, in total they attended 22 events, totaling 111 hours.

Self Care for You

Self Care for You is a course designed to motivate and empower people to improve their lifestyles and lead to positive health behaviours; take more responsibility and make informed decisions about their own health.

15 people were trained to deliver Self Care courses, 3 of these were staff or volunteers from other organisations; 3 staff and 9 volunteers from CVS were also trained.

In all, 15 Self Care course were provided, 8 of which were in deprived areas of the Borough.

Areas courses were delivered:

Middleton	1	Hamer	1
Langley	2	Falinge	1
Deeplish	3	Marland	1
Castleton	1	Central Rochdale	2
Newbold	1	Spotland	2

A total of 171 people attended the courses, of these 144 were female, 63 participants were from ethnic minority groups.

Demand for courses was high, but due to the nature of short term funding we have been unable to continue delivering courses, although 2 organisations in Rochdale are still delivering Self Care course to their service users.

The main events in the volunteering year are Volunteers' Week and Make a Difference Day.

During National Volunteers' Week, the first week in June, the volunteer Centre held a volunteering fair at Rochdale Town Hall. From this event over 100 volunteering enquiries were received. The people who attended the event were also given the opportunity to make enquiries and receive information from almost 30 other exhibitors from the voluntary and statutory sector with some private companies giving advice on training towards gaining employment. This event was followed by the awards ceremony for the Volunteer of the Year – this year we had 6 awards: Young Volunteer, Older Volunteer, Most Committed Young Volunteer, Best Youth-Involving Organisation, Group of Volunteers and Volunteer of the Year. All those nominated received a certificate plus the winners received a trophy and vouchers. The Mayor and Mayoress, Councillors Couzens, Dearnley and Lambert and Mr Ed Kelly, Principal Youth and Community Officer were in attendance to present the awards. The event was also to launch the Volunteering Strategy – **"Volunteering – the future in the Borough of Rochdale"** – this was received well by those attending the event (over 150 people). The launch of involved also took place on the evening. Extremely good feedback was received from participants throughout the whole of the day. Funding for the event was received through the VCSP, GM Voluntary Sector Support, involved and local businesses.

Make a Difference Day, which is a national event promoted by Community Service Volunteers, on 25th October was celebrated in the Rochdale Borough over a two-day period which included Friday, 24th October. This year we partnered with Hopwood Hall College, Rochdale Youth Service, Rochdale Centre for Diversity and local charities. Events were held across the Borough involving 140 volunteers (many of whom were aged between 16 and 25). Initially, participants took part in a training session about volunteering (written and delivered by Volunteer Centre staff) then spread out across the Borough to try out volunteering. Volunteers took part in gardening, others helped to run sports days for children and many more helped raise money for MedEquip4Kids by packing bags in supermarkets. Volunteers did a clean up and gardening at West Street Baptist Church and Falinge Park. A group of young volunteers moved around the Borough in a minibus taking photographs and videos and interviewing the other participants. All participants were provided with lunch. The target of £450 to be raised for MedEquip4Kids was exceeded as over £760 was raised through bag packing and British Trust for Conservation Volunteers has reported that a group of Hopwood Hall College students want to set up their own volunteering conservation group working with the Ranger at Hopwood Nature Reserve.

An edition of the newsletter for volunteers, *Vibes*, was produced and circulated each quarter to people who had shown an interest in volunteering – giving information of current opportunities and items of interest.

A member of team also attended the pre-retirement seminar organised by the Local Authority for local people due to retire in the following few months and gave a talk on the advantages of volunteering – both on a personal level and what it could offer to the community as a whole. Presentations were also given throughout the year to support organizations on how we can help those who wish to volunteer and how we can help volunteer-involving organisations, but also to inform agencies from other sectors what is on offer and discuss how we can work more closely to ensure that the benefits of volunteering are fully accessed.

Training was delivered to volunteer-involving organisations on Volunteers and the Law, Motivation and Retention of Volunteers and Support and Supervision of Volunteers.

Plans for the Future

Review of the Volunteering Strategy and Action Plan

Increase in training offered to include training to volunteers as well as volunteer-involving organisations

Work closely with Rochdale and District Play Action Council to ensure that all volunteer-involving organisations are aware of the law with regard to Criminal Record Bureau Checks and the Vetting and Barring Scheme

Increase the membership of the Volunteering and Citizenship Network

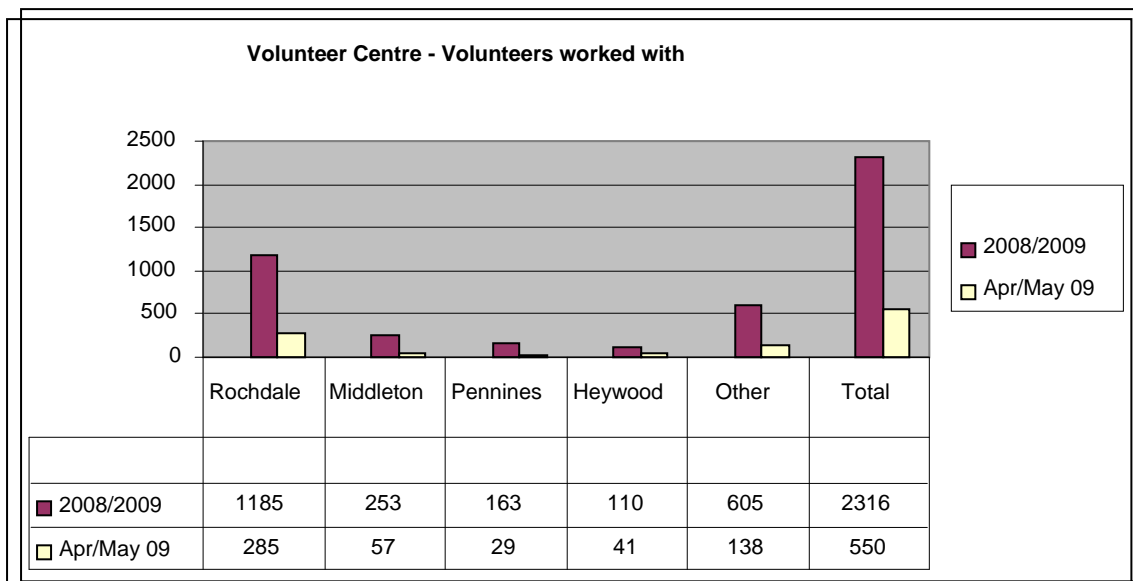
VOLUNTEER PROFILE

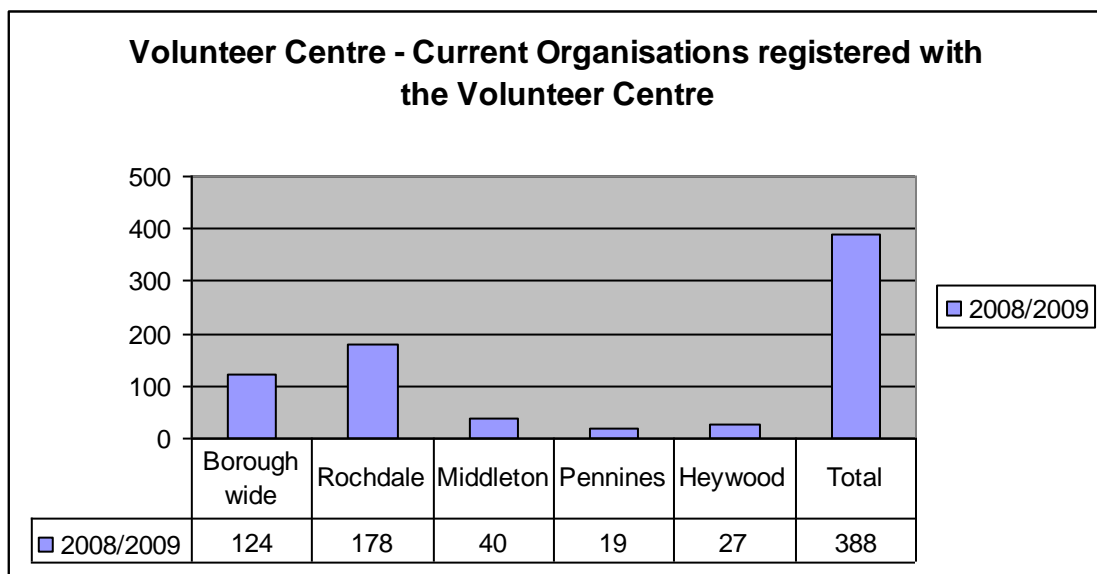
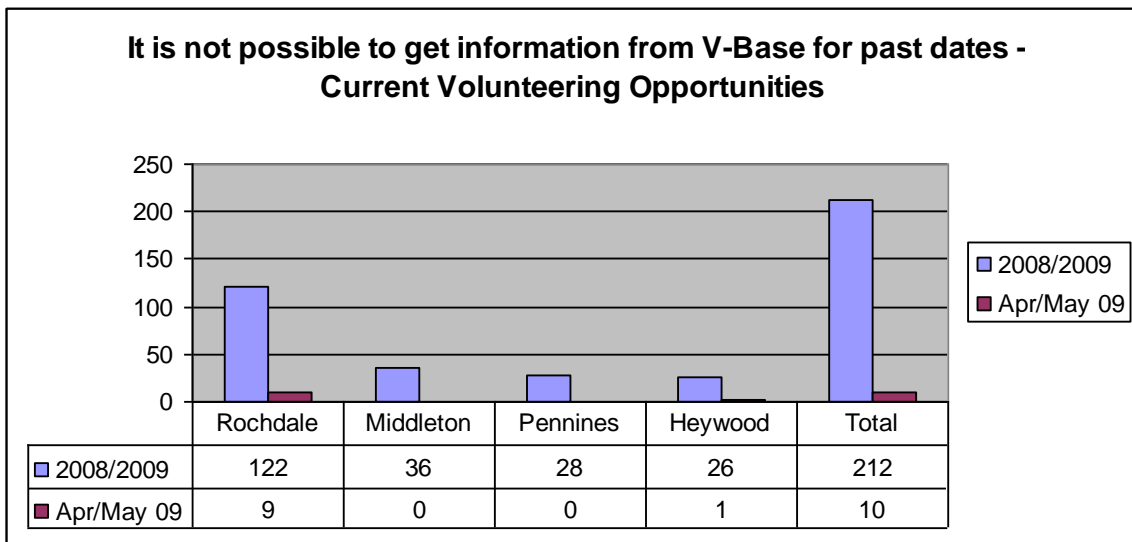
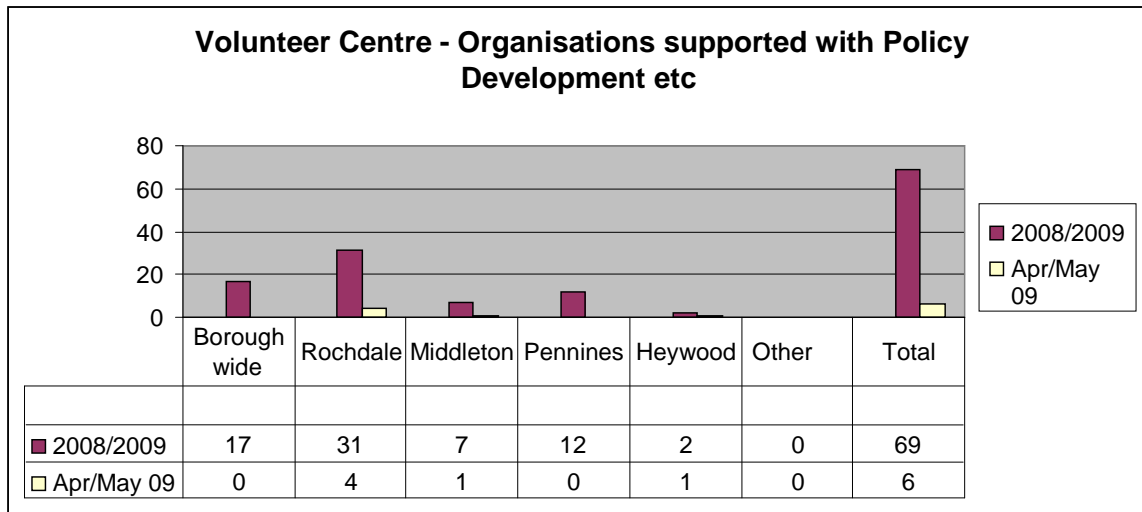
Volunteering as a Health Trainer Volunteer

Volunteer Health Trainers support the work of the Health Trainers on giving good information and advice on ways to become more active, stop smoking, loose weight and eat healthier.

I have been a Volunteer Health Trainer Assistant for over 6 months and have had the opportunity to meet people from the Borough and gain experience of working with a variety of Health Care Professionals in Health Promotion. I have even had free training, and a further qualification, thereby increasing my knowledge of Public Health issues. I am also more confident and with better self-esteem.

Volunteering has enabled me to demonstrate to potential employers my commitment and preparedness to work and as such gained full time employment as Health Trainer. People volunteer for many different reasons. Whatever the reason, donating time, skills, and effort has the potential to bring great benefits. A. Okege

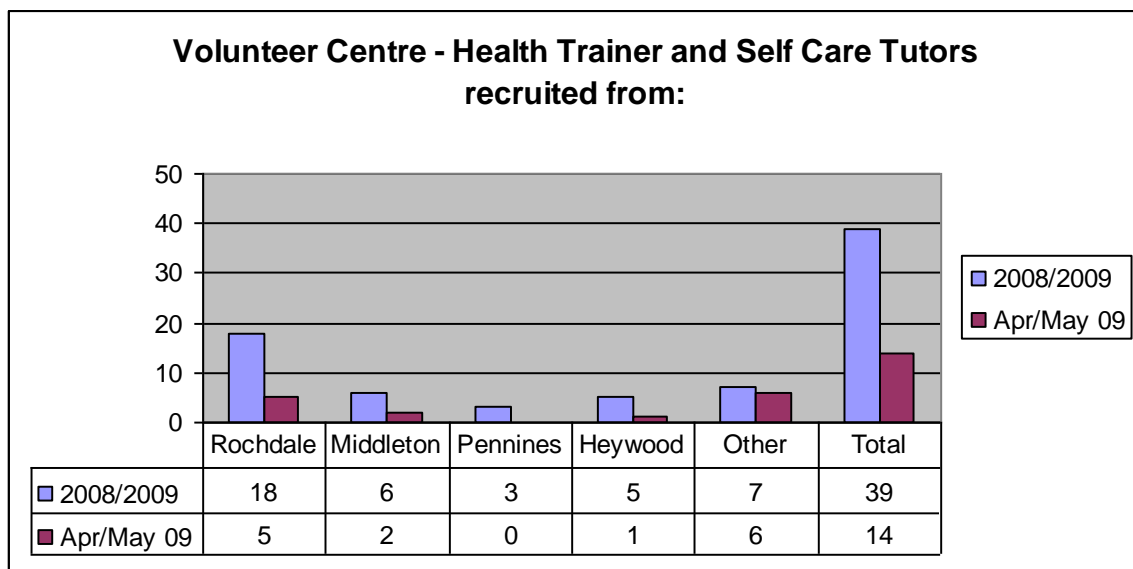




Health Volunteering Project

This project is funded for twelve months and commenced in August 07, so is still in its infancy, having been operation since late summer. This project recruits and supports volunteers to assist two important Health services for local people a) supporting the Health Trainers and b) delivering the Self Care Courses.

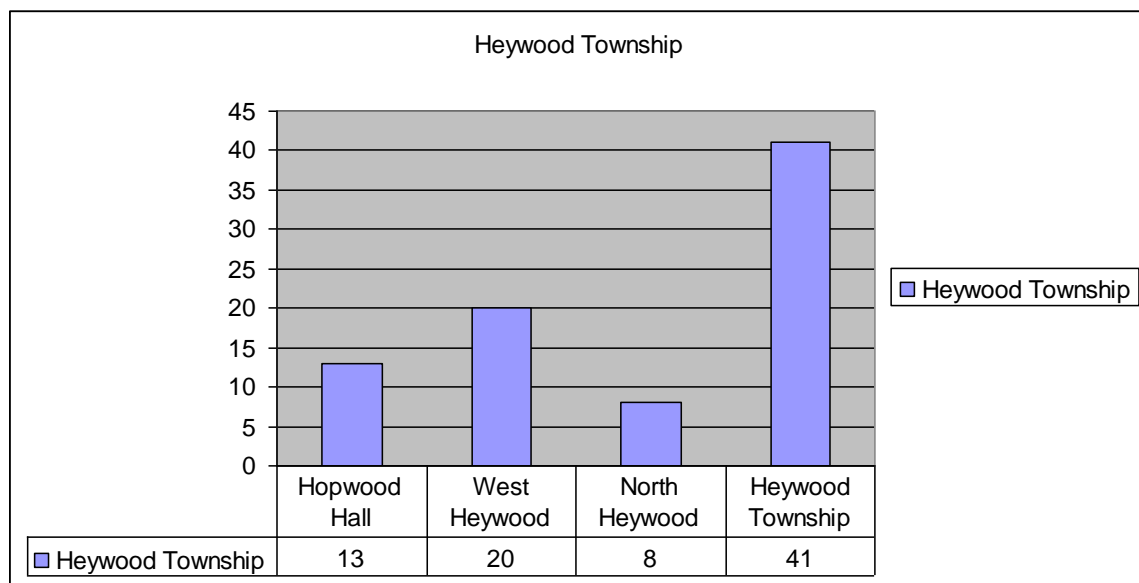
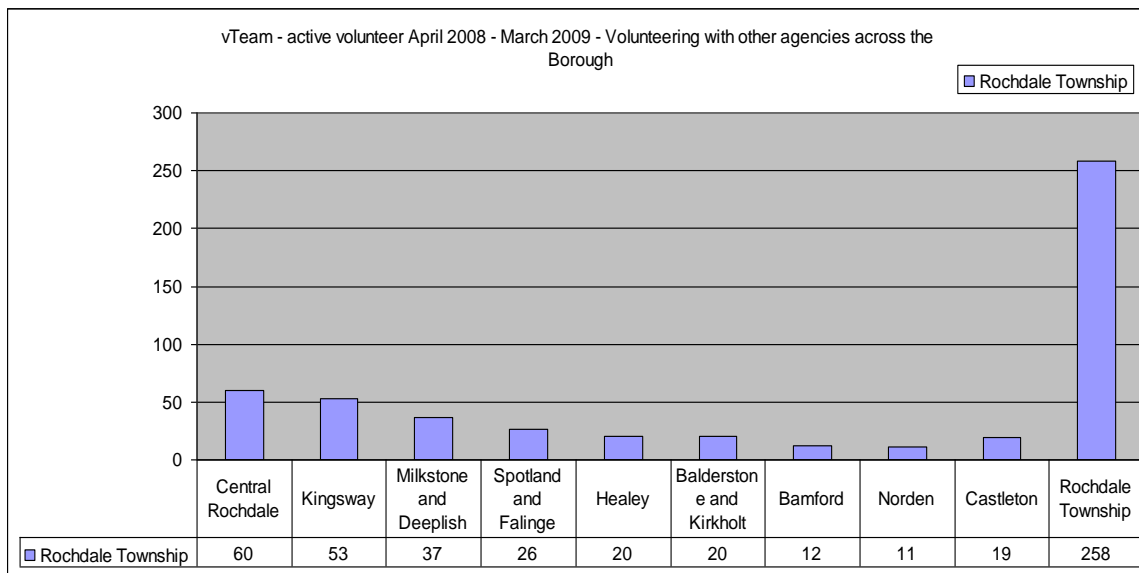
The training which is delivered by the Volunteer Centre has been included in the figures above for the whole of the organisation.

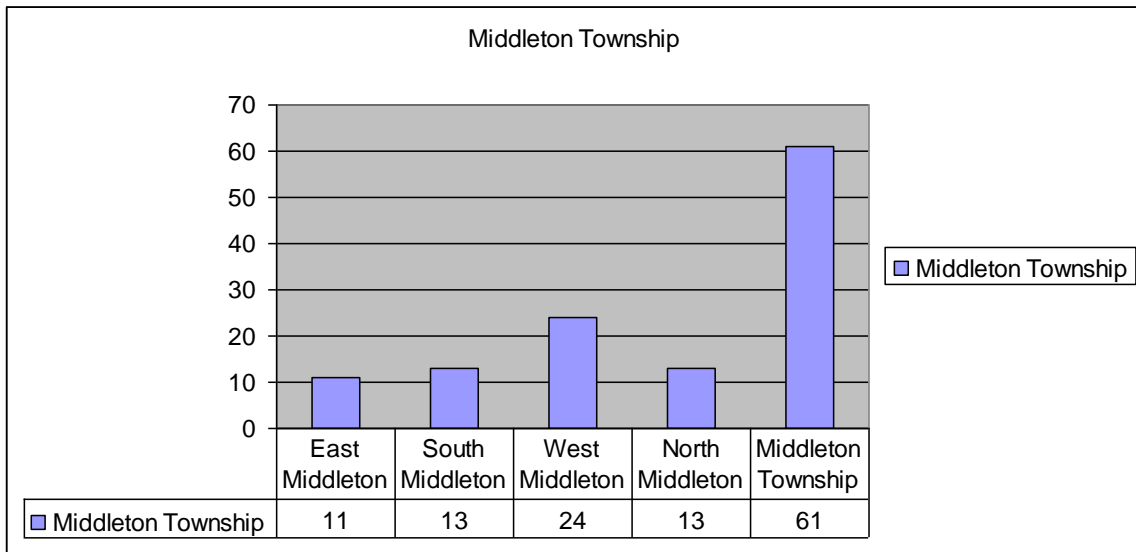


Self Care Courses being delivered	Township	Total
Area		
Langley	Middleton	
Boarshaw	Middleton	Middleton 4
Newbold	Rochdale	
Sudden	Rochdale	
Falinge	Rochdale	
Central (CVS-R)	Rochdale	
Central (Family Action)	Rochdale	
Brotherod	Rochdale	
Brotherod	Rochdale	
Marland	Rochdale	
Marland	Rochdale	Rochdale 11
Smallbridge	Pennines	Pennines 1
Total		16

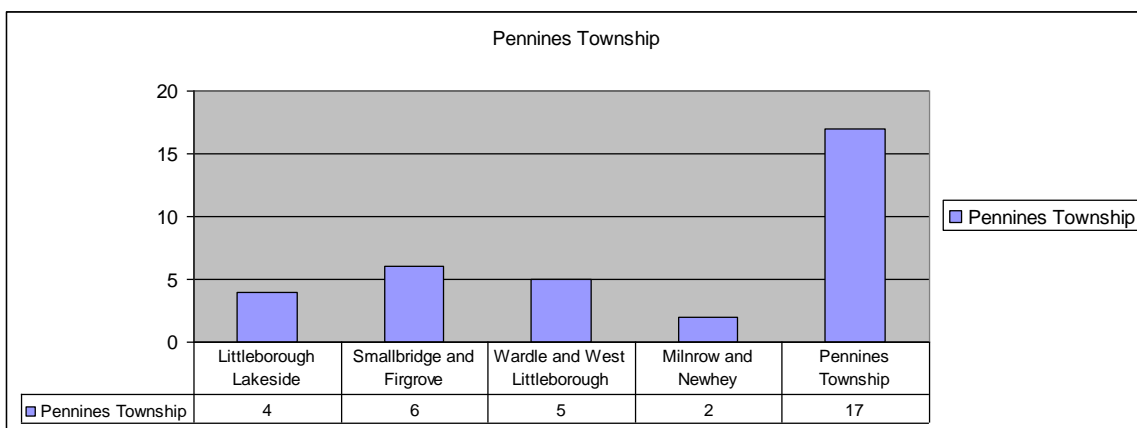
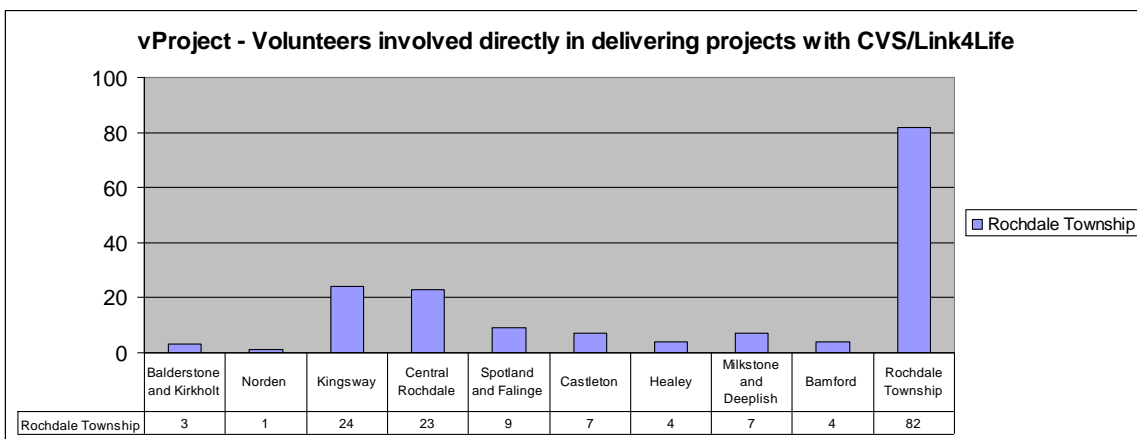
Vinvolved and VTeam

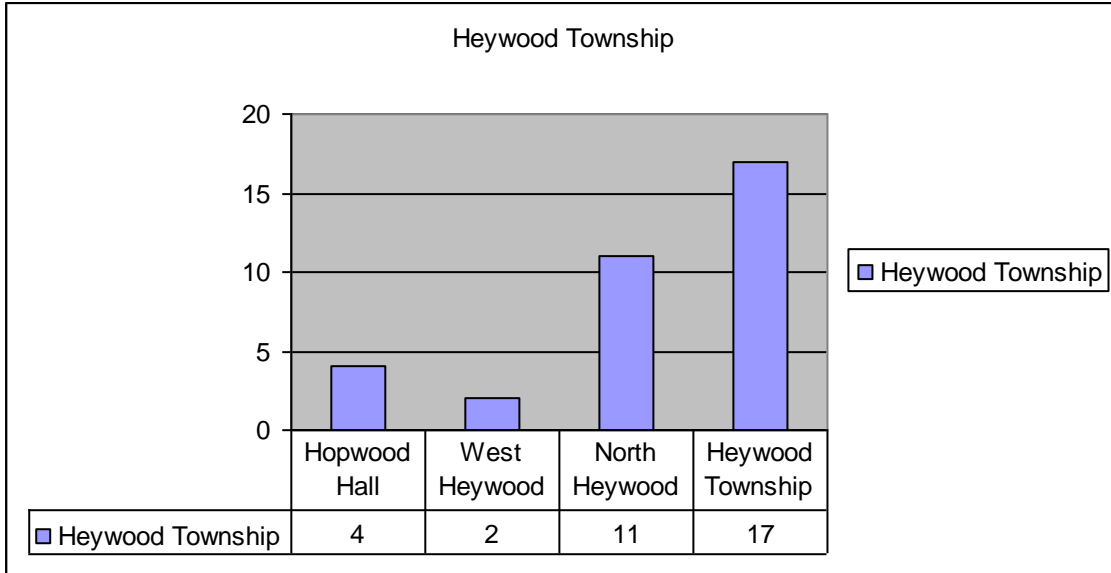
This is an exciting national 3 year project developing Youth Volunteering across the borough. CVS is the lead agency delivering this project, working in partnership with RMBC Youth Service, Link4Life and other partners. The aims of this project is to increase good quality volunteering opportunities for young people and support the young people to gain experience, skills and knowledge that can be used throughout their life.



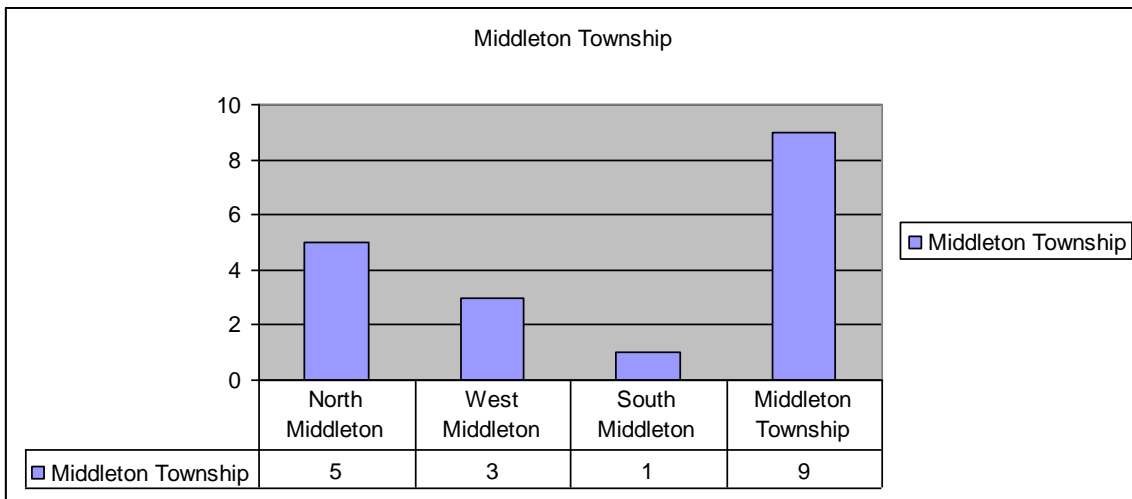


Total for the period 436 young volunteers

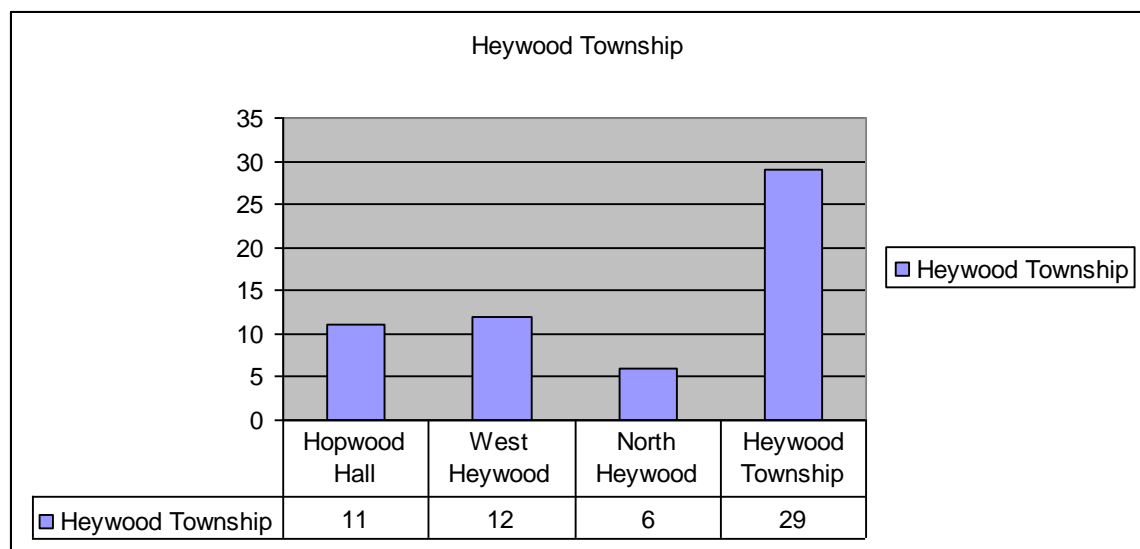
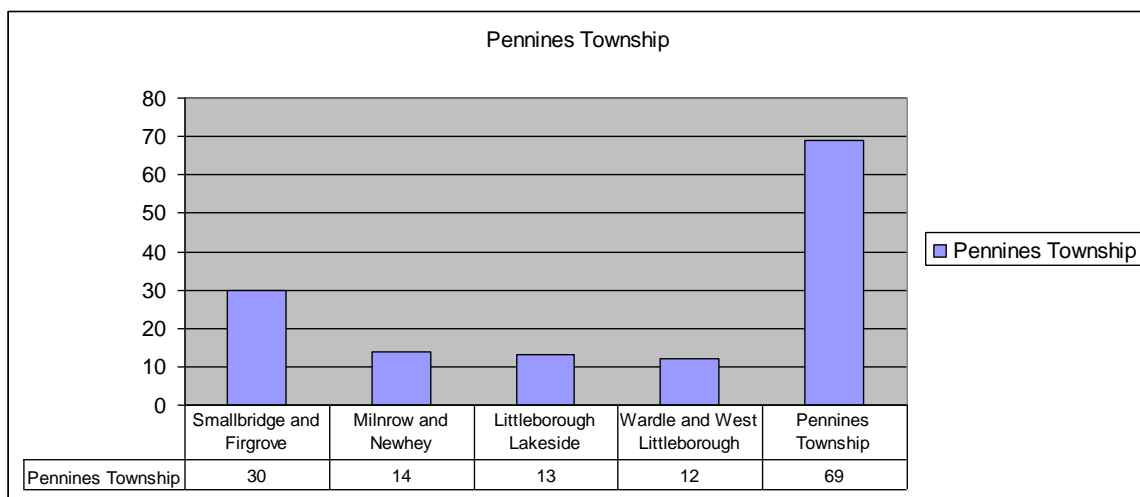
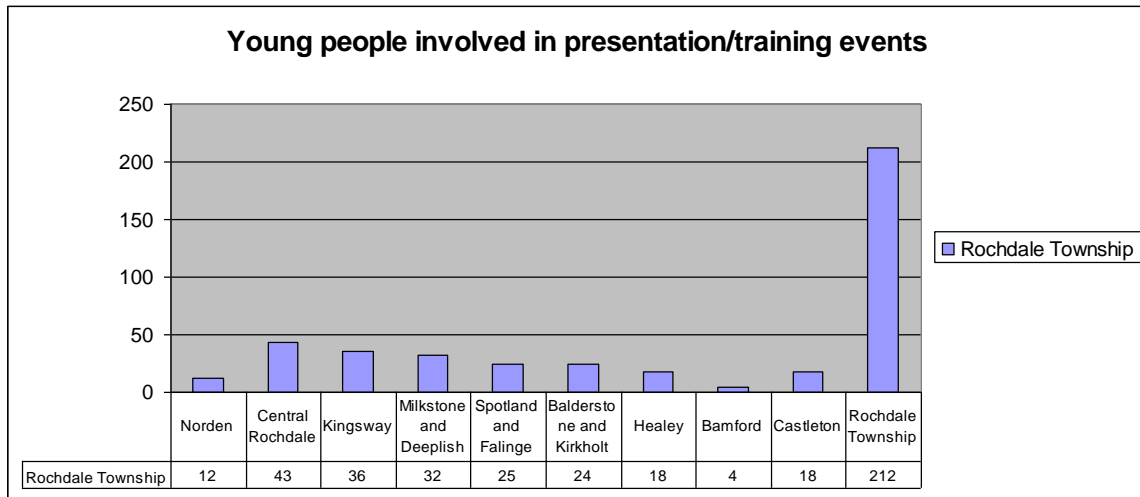


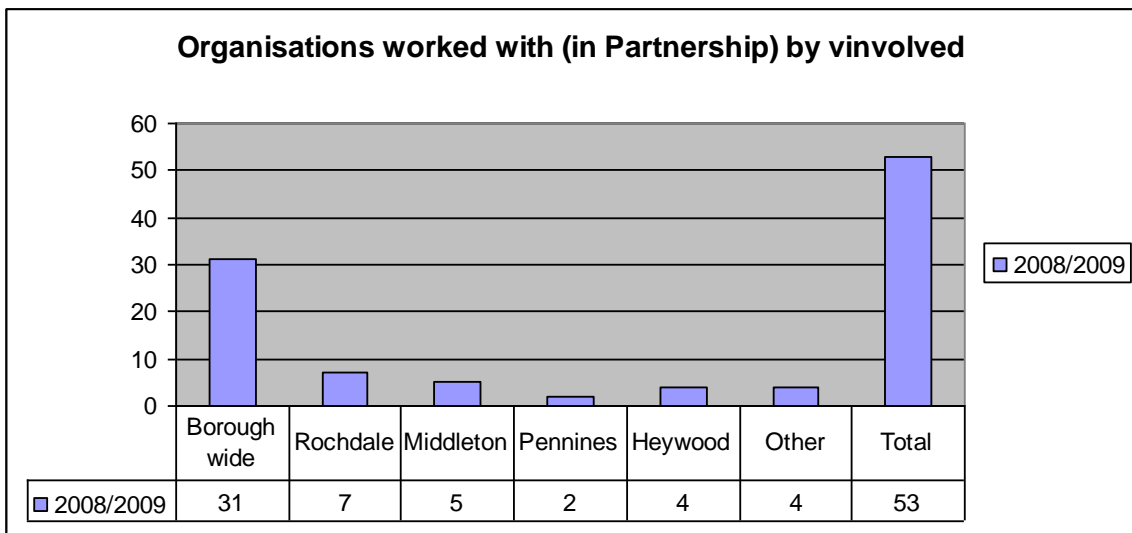
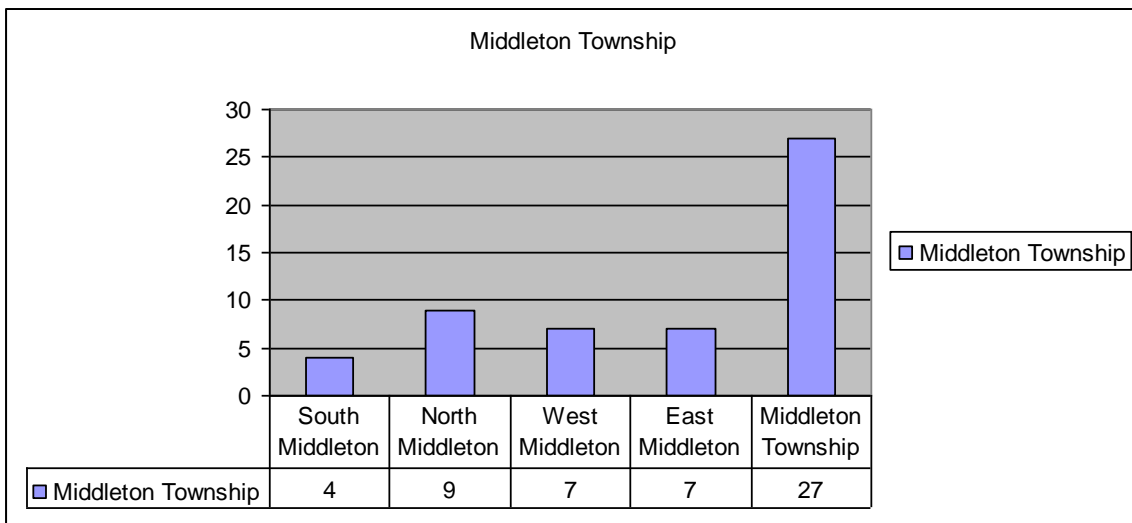


+



125 young people involved in direct delivery volunteering projects





Headline activities developed to date

Make a Difference Day: 24th & 25th October 2008 – Volunteering activity in all 4 Townships. 150 young people involved from all Townships.

MedeQuip4Kids: 19th December 2008 – 38 Young people recruited from Middleton Township (Cardinal Langley School) and Rochdale Township (**St. Cuthbert's**).

Volunteering activity in Heywood Township (**Morrison's**).

vProject (Sports)

vFootball May – August 2008. Middleton Township. 11 young volunteers supported the Bowlee Mini Soccer Event with 40 teams attending.

vDance May – July 2008. Heywood Township. CVSLA with Morris Dancing Troop, Brookland Stars.

vYouth Led Project – Young parents group (Heywood Township) May – June 2008.

Working with young parents to look at healthy walks around Heywood.

vBela – Borough wide activities supporting Duke of Edinburgh Programme.

vSummer sport July – August 2008. Youth Volunteers supporting summer activities on priority wards Boroughwide, Learning Disability Football Championship.

vSport project with Crime Concern (Heywood Township) – Volunteer activity supporting street games delivery in Heywood over the summer holidays.

vYouth Led project – vCommunity Group. June 2008 – ongoing – various community volunteering activities, Boroughwide.

vExchange Group – In Partnership with Youth Service June 2008 – Ongoing. International volunteering week with group from Germany.

vSport project with Castlemere – (Rochdale Township) July – October 2008 Supporting Asian young women to be involved in sport.

vYouth Led project – Early Break Young Persons Drug and Alcohol Service – December 2008. (Rochdale Township)

vSport project – January 2009 Redwood School (Rochdale Township) Supporting young people to deliver sports to young people with disabilities.

vYouth – Hopwood Healthy Mile – 9th March 2009 – 300 young volunteers recruited (Boroughwide)

POPPS – Partnerships for Older People's Project

The Rochdale Borough Partnership for Older People's Project is part of a national pilot project which aims to older people test out

An involvement and empowerment model for older people in Townships

The impact of volunteering and enterprise development on expansion of local services and activities

New ways of providing traditional day time activities and 'low level' services

The impact of community engagement and activity on the wellbeing and quality of life of older people

The programme vision is to enable older people to have power and control over their lives to sustain independence and wellbeing in older age.

CVS Rochdale is working in partnership with RMBC, the Carers Association, Greater Manchester Passenger Transport Association and Age Concern Metro Rochdale to deliver this programme. CVS Rochdale is responsible for the delivery of the following aspects of the programme:

Programme Management

CVS Rochdale is providing the project management and co-ordination of the POPPS programme. This involves reporting progress to the Project Board and Steering Group and management of the staff team.

Volunteer Co-ordination

The Volunteer Co-ordination element of the programme aims to build a volunteer resource base within each township to act as service deliverers and participants in the programme

The main activities are

- Recruitment of volunteers aged over 65 to the POPPS programme

- Placement of volunteers over the age of 50 in volunteering opportunities which benefit of those aged over 65

- Development and implementation of a volunteer training and skills development plan

POPPS – Township Older Person's Partnership

Township Older Person's Partnership Projects aims to develop a not for profit organisation within each of the borough's 4 townships. These organisations will be given responsibility for a development budget for commissioning local projects and promoting older people led initiatives.

The main activities are:-

Establishment of 4 Township Older Person's Partnerships (TOPPS)

- Development and implementation of TOPPS training and needs support programme

- Gaps in service provision for older people presented to TOPPS for development of projects to be commissioned

- Community project proposals developed and commissioned by TOPPS

TOPPS developed as not for profit organisations and become sustainable

Total number of POPPs members

From 01/04/2007 to 31/05/09 = 2746 members

Sex of Referrals per Township

Township: Walsden

<u>Sex</u>	<u>Count</u>	<u>%</u>
Female	1	50.0
Male	1	50.0

Township: Rochdale

<u>Sex</u>	<u>Count</u>	<u>%</u>
Female	748	72.4
Male	285	27.6

Township: Pennines

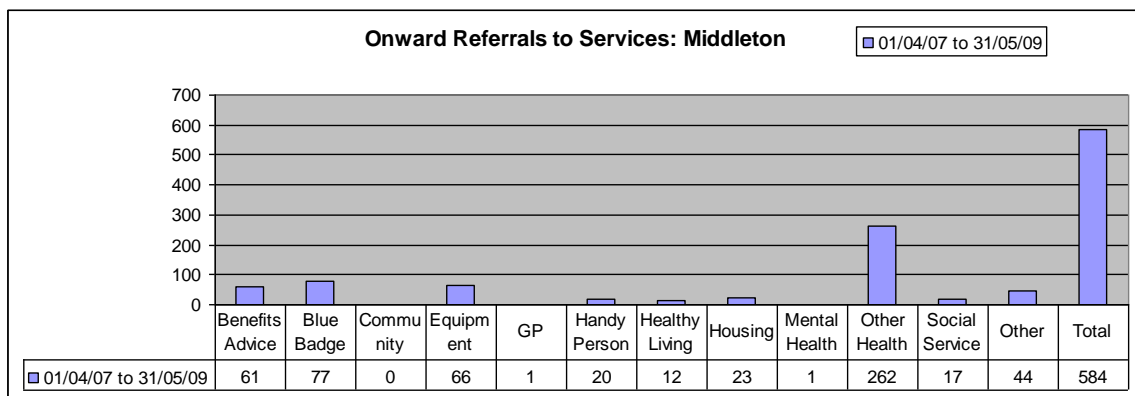
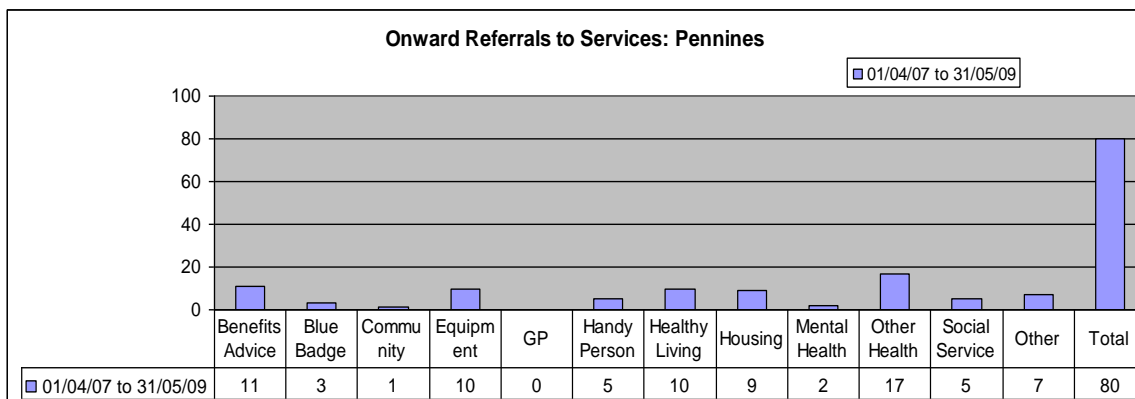
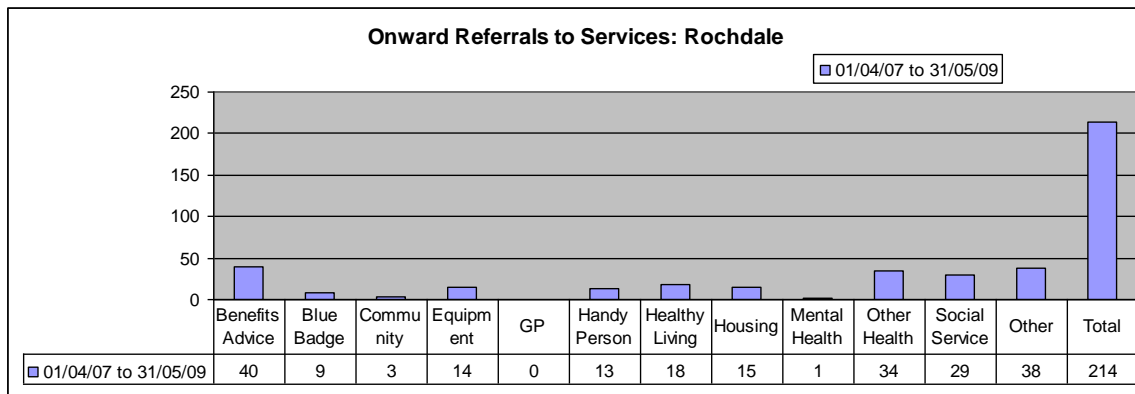
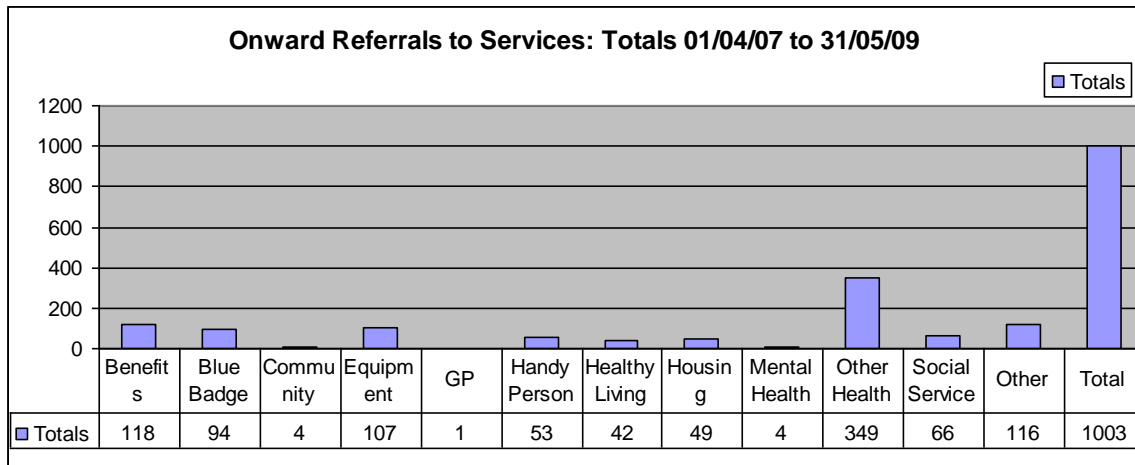
<u>Sex</u>	<u>Count</u>	<u>%</u>
Female	329	77.4
Male	96	22.6

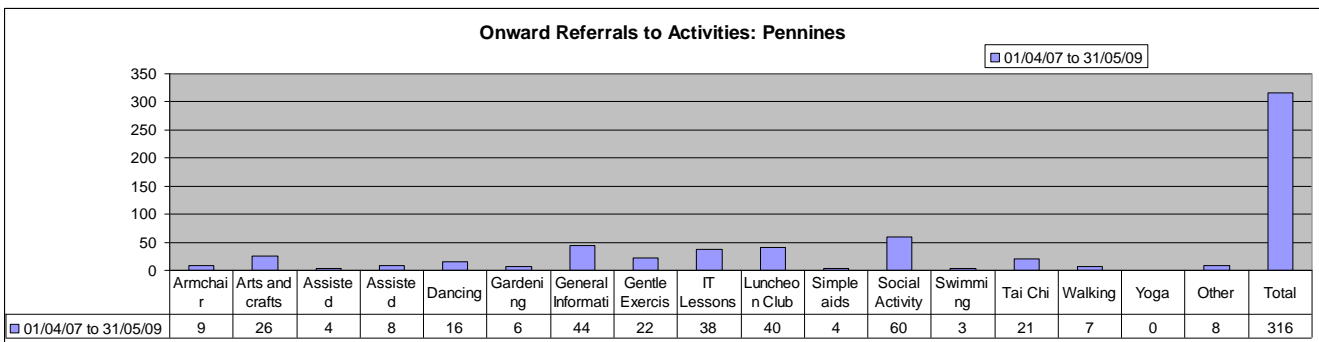
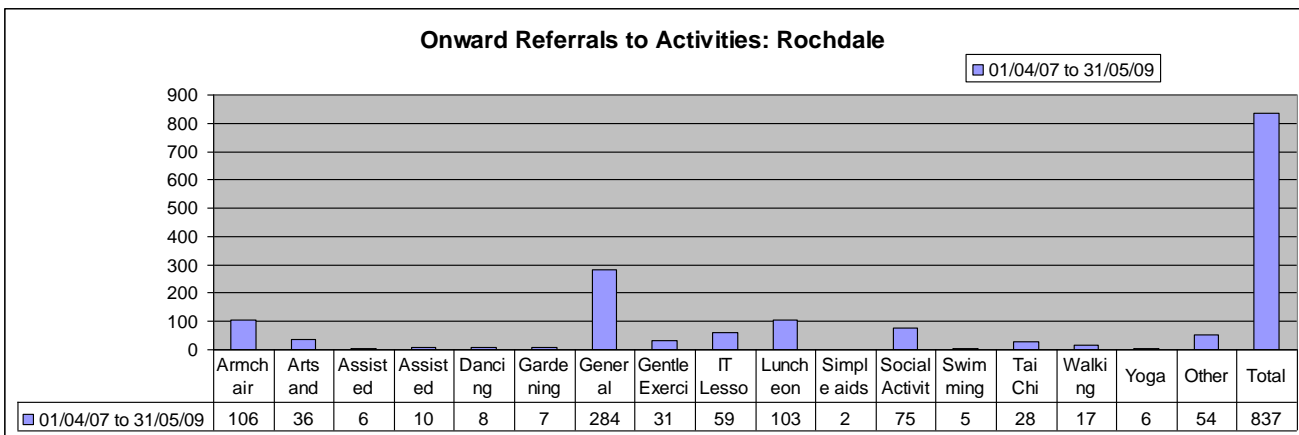
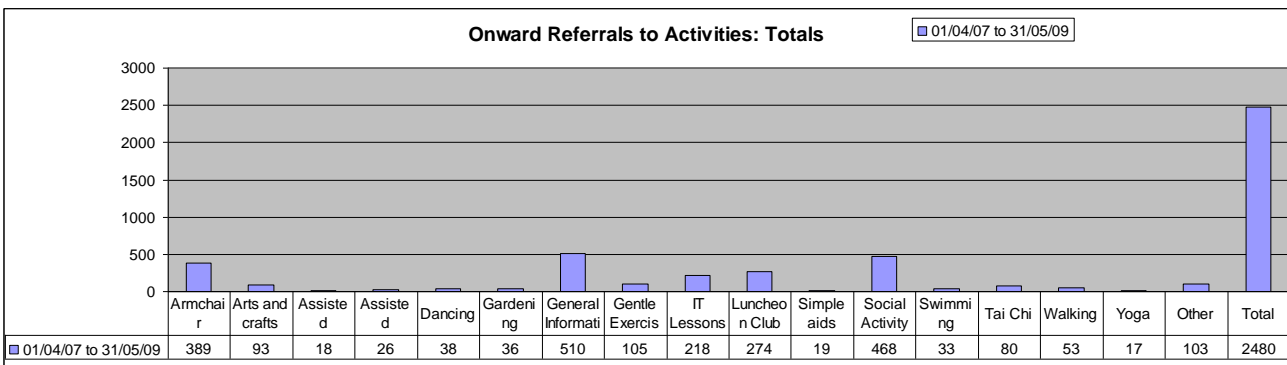
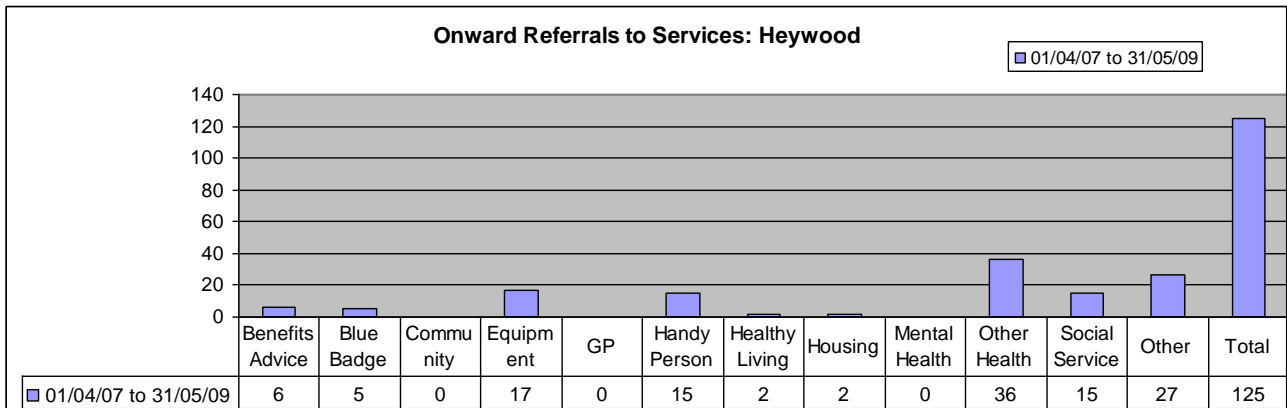
Township: Middleton

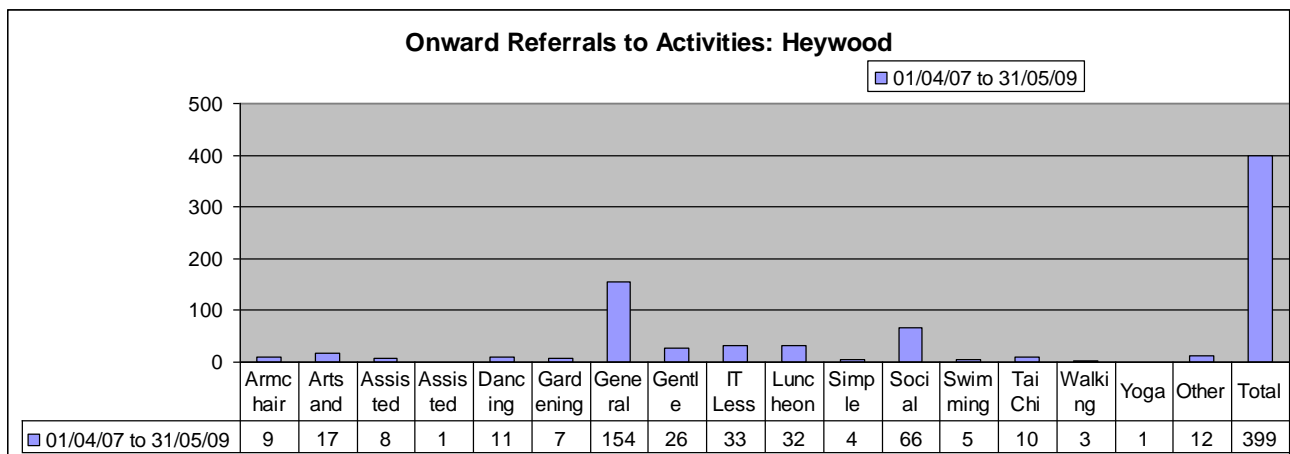
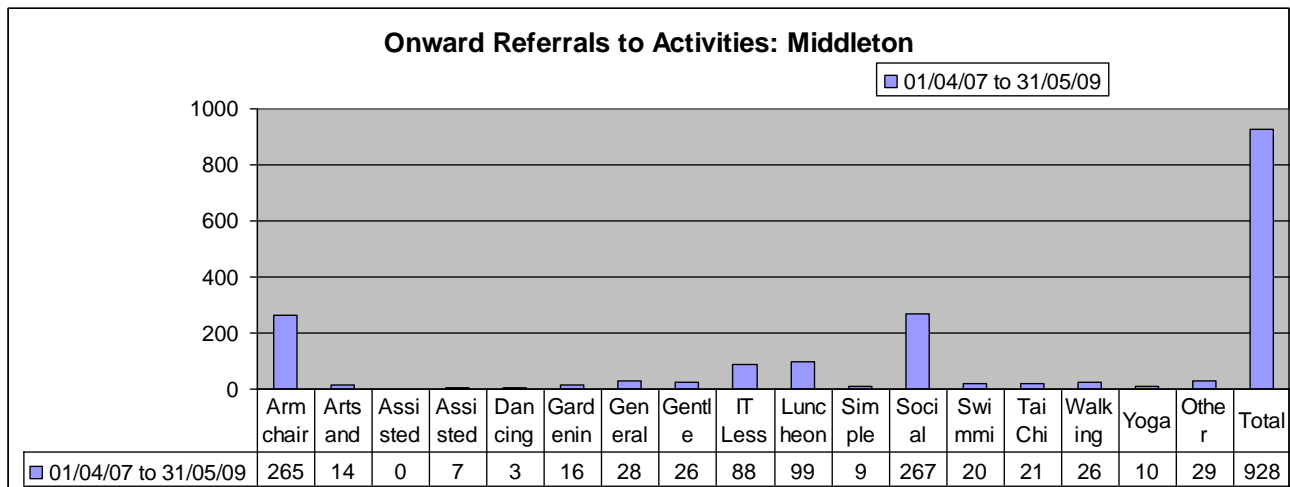
<u>Sex</u>	<u>Count</u>	<u>%</u>
Female	560	69.5
Male	246	30.5

Township: Heywood

<u>Sex</u>	<u>Count</u>	<u>%</u>
Female	355	74.0
Male	125	26.0







Monitoring & Evaluation

CVS Rochdale has developed and implemented a monitoring and effectiveness toolkit which enables the organisation to monitor and evaluate its success in achieving its targets set within contracts with the funding bodies.

The organisation has also implemented PQASSO quality assurance system to level 1 and is currently working on Level 2, and completion is imminent.

Partners based with CVS in Partnership House

LINKs Project – Gaddum Centre

PCT Health Trainers

Expert Patient Programme

Children's Trust – VCS link officer

RMBC Youth Service youth worker and manager